



## Minutes Epic Provider Advisory Committee/ EMR Clinical Decision Group Thursday, June 3, 2021 12:00 – 1:30 pm WebEx

Торіс	Discussion/Findings	Actions/ Follow Up
Call to Order	The meeting was called to order at 12:03 pm by Lynn McFarling.	
Approval of Agenda	There were no changes to the agenda.	The agenda was approved.
Approval of Minutes	No changes were noted to the minutes of the last meeting.	The minutes of the last meeting were approved.
Change Order Question for <b>Ultrasound Guided Breast Biopsy</b> to Required & Add N/A Option	<ul> <li>Request to add a required (Hard stop) question to ask if Methylene Blue Dye should be used with the biopsy procedure.</li> <li>It is important for Radiology to know if the dye is needed for the procedure.</li> <li>This can create legal issues for Radiology and extra time calling the Provider to ask the question.</li> <li>This will improve the efficiency of the procedure and safe time for patients, Radiology staff and ordering provider.</li> <li>For the few sites that do not use Methylene Blue there will be a Not Applicable option</li> <li>APPROVED</li> </ul>	No follow up.
Hepatitis C Testing Health Maintenance Topic Patient Population Updated	<ul> <li>To remain current with USPSTF guidelines Hepatitis C Testing Health Maintenance Topic will be updated to display for all patients between the ages of 18 – 79.</li> <li>The guideline recommends a once in a lifetime Hepatitis C screening</li> <li>HCM updates are system wide including Connect sites.</li> <li>Great discussion about allowing options including decline which removes the test forever from HCM and ability to postpone so the topic can be discussed at a later office visit.</li> <li>Since risk factors change during a person's lifetime, discussion included separating the topic into two separate age groups: perhaps an 18 – 40 age group, and a 40+ age group, however if both decline and post pone are options this is not necessary.</li> <li>APPROVED the concept.</li> </ul>	Sandy Hamilton will work on this to test to allow for the same options that are available for the once in a lifetime HIV screening. This topic will then be brought back to a future EPAC meeting for approval.

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Standard Dermatology and Standard Consult Note Template	<ul> <li>To help providers documentation support new E&amp;M changes, a standard Dermatology Note template was created.</li> <li>A Standard Consult Note has also been created to support Ambulatory Consultations for both the new E&amp;M coding or for traditional coding since consultations can billed either way depending on the insurance.</li> <li>Unique Standard notes are being created for Specialties require modifications to the Standard Note template.</li> <li>There is a Service Catalog form on Service Now to submit requests for Specialty notes, Smartphrases, smartlists or changes to the Standard notes. The form is called SmartTool Request</li> <li>Providers have the notes available and have been using it in Playground.</li> <li>Go Live for both notes will be June 8<sup>th</sup></li> </ul>	No follow up.
EPCS New Vendor	<ul> <li>CentraCare/Carris will be switching to a new vendor, Rapid Identity, for EPCS (Electronic Prescribing of Controlled Substances) by September.</li> <li>Why? Current vendor is sunsetting their product.</li> <li>IS staff will be reaching out to operational leaders to schedule a short 5 or 10-minute setup session with each provider from their group.</li> <li>Dustin Grages will reach out to Connect sites.</li> <li>There will be a new App on phones</li> <li>It can Ping the provider and then they can select an APPROVE/DECLINE button on their phone as one of the two factor authentications for the prescription. No need to transpose a number into Epic with the Ping me function.</li> <li>The Phone app can also generate a number like the previous vendor that is entered into Epic.</li> <li>There is also an option to use a Fob. This will require a new key fob. The Fob functions just like it does now, push a button to generate a number that is put into Epic to be one of the two factor authenticators.</li> <li>We do not currently have the ability in Haiku to prescribe controlled substances with the new Vendor. We are working with the Vendor to encourage them to develop the capacity to use Mobile devices to prescribe controlled substances.</li> <li>Dustin Grages will be working with the Connect Sites.</li> <li>APPROVED</li> </ul>	No follow up.

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MSHSL Covid Note and Letter	<ul> <li>Smart Texts have been created for providers to help clear students who want to return to sports after having had Covid-19 infection.</li> <li>The new Smart texts are available in Epic a note and a letter option are available.</li> <li>The Smart text was designed to guide providers in completing necessary exam and tests for their patients to be able to return to Sports</li> <li>These forms will be updated as the guidelines from the state MSHSL change.</li> <li>If there are any concerns email Elaina Lee at elaina.lee@centracare.com</li> <li>APPROVED</li> </ul>	No follow up.
Request to update the current OB Delivery Events/Prenatal Events	<ul> <li>The OB Delivery Labor Events/Prenatal Conditions that are used to document prenatal and delivery details is being revised to better support documentation of the delivery by Providers and nurses.</li> <li>Goal is to capture the prenatal events, labor events and comorbid medical conditions at delivery to reflect the complexity of the delivery and patient care.</li> <li>Information collected in the smart form will flow to both the mom's and the baby's charts through the Delivery summary template and corresponding notes.</li> <li>A system level Clinical expert OB group has been working with Coding, CDI, and compliance to make the changes. Goal is to complete the project by the end of this year.</li> <li>The new Smart Forms will be available system wide for CCH and Connect Sites for OB and FM providers.</li> <li>Any concerns/questions about the Smartforms can be emailed to Robin Marushin at marushinr@centracare.com</li> <li>APPROVED</li> </ul>	No follow up.
Discussion on a Proposed Hard Stop for the Reason for a Consult in Consult orders	<ul> <li>The discussion was led by Dr Sharon Ruggiero</li> <li>Reason why there should be a hard stop for the Reason for the Consult is to provide adequate information for the consultative service to prioritize scheduling, provide the services requested by the referring provider, improve patient access and satisfaction with their care and reduce confusion.</li> <li>Issues arise when the Consultants are not clear on the reason for the consult.</li> <li>Despite repeated efforts to education referring providers on the importance of completing the Reason for the consult the comments field is often left blank.</li> </ul>	No follow up.

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	<ul> <li>Compliance supports the Hard Stop, without a clear reason for the consults, the consult may not be able to be billed as a consult.</li> <li>A variety of possible solutions were discussed including changing the verbiage on the buttons to address collaborative care or transfer of care for the issue to the specialists, adding a required question for the Reason for the Consult, adding additional smart text to help guide needed information to be completed.</li> <li>This will be a big win for patient satisfaction, for providers, and for compliance.</li> <li>It was decided to mock up some of the ideas and bring them back to a future EPAC meeting.</li> </ul>	
Adjournment	The meeting was adjourned at 1:20 pm	

Next Meeting: August 5<sup>th</sup>, 2021 JULY EPAC will be Cancelled. If there is an urgent issue an email approval will be sent.

Minutes Taken by: Connie Schwinghammer, Information Systems

## Attendance:

A/P	Name w/Professional	Education	National	Job Title (Director,	Department / Location
	Designation (MD, RN,	(BSN,	Certification	Educator, etc.)	
	LPN, SW, etc.)	DNP, BA,	(CCRN, CEN,		
		etc.)	NE-BC, etc.)		
	Abla, Eyas	MD		CCC MD Allergy Qualified	Allergy
	Ackerman, Laurie	AAS, BS	PMP	Epic Coordinator	IS
Р	Ahlquist, Mark				
Р	Albrecht, Heidi			CCH Dir, Informatics	Epic CCC Ambulatory
Ρ	Allyn, Andrea	ATC	MBA, ATC	Clinical Director	Heartland Orthopedics Clinic (Douglas County)
	Amon, Mary	MD		Family Medicine	Rice Memorial
	Anderson, Julie	MD			Simplicity Health
	Annett, Laurie	BSN	RN-BC	Educator	Telemetry
Ρ	Baker, Sue	MA, MAOL		Manager	Epic Clinical Team
	Baron, Lisa	AAS		Manager	I.S. Patient Access Systems
Р	Barry, Melissa	MD	FAAP SFHM	Ped Dept. Chair	Peds & Med Hospitalist
Ρ	Beck, Joyce	MSIT		Director	IS – Douglas County Hospital
	Bell, Christopher	MD			Little Falls Phys Champion
	Birr, Megan	RN, BSN		EPIC Optimizer Clinical Informaticist	CHI St Gabriel's Health
	Blonski, Joe	MD, MBA, CPE		Phys V.P Ambulatory	Family Practice Residency
	Boelter, Christopher	MD		Surgery Section Dir	VP Acute Care Division
	Boie, June	MA, RN		Director	Carris Health

A/P	Name w/Professional Designation (MD, RN, LPN, SW, etc.)	Education (BSN, DNP, BA, etc.)	National Certification (CCRN, CEN, NE-BC, etc.)	Job Title (Director, Educator, etc.)	Department / Location
	Bonnema, Angela	-		Mgr. Nursing	Paynesville
	Brever, Libby	MD		Section Director	Albany FM
	Brindley, Bryan	MD		MD Radiology	Imaging
Р	Bristow, Michael	DO			
	Buckallew, Rhonda			Administrator	Family Med Center – L.F.
	Buschena-Brenna, Diane	RN, BSN, MBA		VP - OPS	Ambulatory Care
Р	Butler, Robbea			Optimizer	SCMC
	Campbell, Rebecca	MD		Hospitalist	CentraCare Clinic
	Christensen, Carrie			Affiliate Project Spec.	IS
	Christian, Lynn	RN, MSN		Director, Nursing Admin	Monticello
	Dauer, Eileen	MD		Ophthalmology	ENT
	Delzer, Jessica	MSN, RN		Director	Carris Health
	Dennis, Jon	MD	MPH, FAAP	MD Peds Qualified	Adolescent Medicine & Pediatrics
Ρ	Detert, Jenifer	PA-C		PA-C	ER LP, Albany UC, Sauk Centre ER
	Dhroove, Gati	MD		Ambulatory Spec IM	IM
	Dillon, Kathy			VP Acute Division	Carris Health
	Doetkott, Renee	MSN		Nursing Practice Coord	CentraCare Clinic
Р	Dubay, Jacob	DO		CCC OB/GYN	Obstetrics & Women's Health
	Dunn, Joel	DO		MD Family Practice	Family Med Sauk Centre
	Erickson, Michelle	CMA (AAMA)		Clinic Optimizer	RC Hospital & Clinic
Р	Fedor, Amanda			Coord Epic Clin Sys	IS
	Flowe, Ken	MD, MBA, FACHE		VP Acute Care	Carris Health
	Foos, Jason	BSN, RN, CEN		Supervisor	ETC
	Frank, Patty			CNO	CCM Health
	Friese, Josh	MD		Family Medicine	Carris Redwood Falls
	Gabrielson, Nellie	PA-C		PA-C	Nephrology
Р	Gates, Kristin	RHIT		Epic Optimizer	IS – Alex Clinic
	Gjerde, Erika			Dir, Surgical Services	Carris Health
	Gohman, Eric			Director	Fam Med Long Prairie
	Grages, Dustin				
	Guthmiller, Kristen			Sr Director	Family Medicine
	Guyse, Karen	RN, BSN		Clinical Cardiology Coord	CCHVC
	Hillmer, Jodi	RN, BSN		Director	Patient Care Services
	Hodge, Paul	APRN, CNP		NP	Madison, MN APP
	Holien, Chad	MD		MD Orthopedic Surgery	Orthopedist
Р	Holm, Mark	MD		Endocrinologist	Endocrine Dept.
	Holmen, Kenneth	MD		CCH President/CEO	Exec CCH Admin

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	Jaskolka, Michelle	-		Coordinator	Palliative Care
	Johnson, Alan	LICSW		Clinical Social Worker	Carris Health
	Jolkovsky, Richard	MD		Medical Director	Clinical Excellence
Р	Jorschumb, Stacey			Mgr. Epic Optimization	Epic CCC Ambulatory
	Jude, Ashley	MS		Coord, Epic Clin Apps	IS
	Kavanagh, Sarah	BS, MT	ASCP	LIS Coordinator	Carris Health Laboratory
	Kissela, Chad	MD		MD Anesthesiologist	Anesthesia
Р	Kissock, Lynn	MA		Coordinator	I.S. Computer Education
Р	Kockler, Holly	BSN, RN		Informatics Nurse	Epic CCC Ambulatory
	Kulus, Kathy	MD	FAAP	Section Phys. Director	Pediatrics
Р	Larson, Stephanie	RN		Hospital Informatic	Tri-County Health Care
	Lee, Ann	DO		FM	SCMG South
Р	Lee, Elaina	MD		Provider Champ Ped	Peds/SCMG/IS
	Lesch, Rachael	RN, MBA, BSN		Director	Performance Excellence
Р	Loe, Tracie			Optimizer	CCM Health
Ρ	Lorentz, Dustin	MD		Inpatient Phys Leader	DCH – Alexandria Hospital
	Luthi, Amanda			Provider Champion	Benson
	Macik, Jennifer	RN DON		Director, Inpatient Nursing Services	RC Hospital
	Mallory, Maria	MD		Surgeon	Surgery General
Р	Marushin, Robin	MD		Hospitalist	SCH
	Massey, Michael	DO		MD Pain Clinic Qualified	Integrated Pain Medicine
	Maxfield, Jan	MA	IBCLC	Director	W & C's Carris Health, CM
	Mayer, Robine			Epic Optimizer Clinical Informaticist	CHI St Gabriel's Health
Р	McFarling, Lynn	MD		CMIO	Information Systems
	McGinty-Thompson, Melissa	MA	ACNS-BC	CNO, Co-CEO	Benson Hospital
	Meichsner, Liz	MD		Provider Champion	Stevens Community Medical
Ρ	Merten, Marie	AAS Computer Info Services		Clinical Informatics Analyst	DCH Information Systems
	Mertz, John	MD		Physician CMEP	EPPA ED SCH
	Meyerhofer, Tammy	MD		Physician	Family Medicine
	Monson, Kris	RN		RN	LQP Clinic, Madison, MN
	Morales, Holly	PA-C	MSPAS		Carris Health
Р	Morris, George	MD	CPE, FAAFP	VP	Performance Excellence
	Mueller, Bartley	MD		Medical Dir, SCMG	Family Medicine
Р	Nelson, Jonathan	MD		Family Practice	SCMG Northwest
Р	Peckskamp, Matt	PA		PA Psych Provider	BHC Gen Adult Psychiatry
	Pelzel, Jamie	MD		MD Cardiology Qualified	Cardiac

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Р	Porwoll, Amy			CIO & VP	I.S.
	Redig, Rachel	MD		Physician Champion	Tri-County
	Reuter, Nathaniel	MD		MD Surgery Qualified	Surgery General
	Rickbeil, Tiffany	MD		MD Internal Med	Internal Medicine
	Rolph, Bryan	MD		Nephrologist	CentraCare Clinic
Р	Rosha, Rebecca			Sr Appl Sys Analyst	IS
	Roth, Patricia	BSN, RN		Director	Sauk Centre Patient Care
	Royce, Seth			Director	SCH ETC
Р	Ruggiero, Sharon	MD		Internal Medicine	Ambulatory Spec
	Ruter, Nicole				St Cloud Orthopedics
Р	Scapanski, Erin	PA		PA-C	GI
	Schmidt, Shaneen	MD		Physician	Tri County
	Schrup, Thomas	MD		СРО	ССН
	Shamp, Medley			Clinic Director	Tri-County
	Shourds, Julie			Optimizer	CCM Health
	Sikes, Elizabeth	MD		Adult Psychiatrist	BHC General Adult Psych
Р	Skramsted, Jeremy	MD		Hospitalist	SCH
	Snow, Charles	MD		OB Section Director	OB/Gyn
Р	Stein, Sue		CPC	Compliance Coord	CCH - Legal
Р	Stumpf, Monica			Optimizer	IS – Alexandria Clinic
	Taunton, Kelly	CNP		CRS NP Specialty	Willmar Oncology
	Thelen, Elaine	CNP		Nurse Practitioner	CCH - Melrose
Р	Thompson, Tammy			Optimizer	Benson
Р	Thronaum, Leah	DO		MD Neurologist Assoc	Neurology
	Tilstra, David	MD		Genetics	CentraCare Clinic
	Tran, Bill	MD		MD Cardiology Qualified	Cardiology
Р	Tschida, Jenn			Mgr. Clinic Nursing	CCH - Melrose
	Ufearo, Hilary	MD	MBBS	MD	Oncology Hematology
Р	Uselman, Cynthia	BSN		Clinical Informaticist	IS
Р	Vagle, Jessica	APRN, CNS		Director	Adult Health & Care Mgmt. Carris Health
	Vanhercke, Tracy			Administrator	UFH Orthopedic Clinic
Р	Wallace, Wendy	LPN	CAHIMS	Epic Ambulatory Optimizer	Tri-County Health Care
Р	Warzecha, Gloria	MLS		Director	Clinical Systems - IS
	Wigert, Ulrika	MD		Family Practice	Sauk Centre Family Med
	Young, Sarah			Clinic Manager	Benson
	Youngs, Julie	MD		Family Practice	Paynesville Family Practice
	Zieske, Matthew	MD		Lab Section Phys Leader	Pathology

## Guests:

A/P	Name w/Professional Designation (MD, RN, LPN, SW, etc.)	Education (BSN, DNP, BA, etc.)	National Certification (CCRN, CEN, NE-BC, etc.)	Job Title (Director, Educator, etc.)	Department / Location
Р	Boldon, Jared				

A/P	Name w/Professional Designation (MD, RN, LPN, SW, etc.)	Education (BSN, DNP, BA, etc.)	National Certification (CCRN, CEN, NE-BC, etc.)	Job Title (Director, Educator, etc.)	Department / Location
	Borgert, Kali				
Р	Hamilton, Sandy				
Р	Schultz, Doreen				
Р	Stamm, Ann				
Р	Walz, David				